RETAIL ENERGY CODE

This document is classified as **WHITE**.
Information is for public, unrestricted dissemination and publication.

NON-CONFIDENTIAL CONSOLIDATED CONSULTATION RESPONSES

C3-0141 NEW CATEGORY OF SMETS SERVICE DESK ON EES AND GES, AND ADDITION OF DATA ITEMS TO EES CATEGORY

On 03 October 2025 the Code Manager issued a consultation to industry to seek feedback on C3-0141 New Category of SMETS Service Desk on EES and GES, and Addition of Data Items to EES Category.

The purpose of this document is to consolidate the responses and for the Code Manager to answer any questions raised within those responses.

DOCUMENT VERSION	V1.0
RESPONSE TYPE	Non-confidential
DATE ISSUED	20 October 2025
LEAD ANALYST	Caroline Freimuller

DATE CONSULTATION ISSUED	03 October 2025
RESPONSE DEADLINE	17 October 2025

Question 1:	Do you agree that the proposed updates to the Electricity Data Access Matrix provides the appropriate level of access for the Third-Party Service Provider (Non-Switching) category? If not, please provide rationale.	
RESPONDENT DETAILS	**RESPONSE**	**CODE MANAGER COMMENTS**
National Grid Electricity Distribution (Distribution Network Operator)	Yes, we agree.	Thank you for your comments.

Question 2:	Do you agree that the proposed updates to both the Electricity and Gas Data Access Matrices provides the appropriate level of access for the SMETS Service Desk? If not, please provide rationale.	
RESPONDENT DETAILS	**RESPONSE**	**CODE MANAGER COMMENTS**
National Grid Electricity Distribution (Distribution Network Operator)	Yes, we agree.	Thank you for your comments.

Question 3:	Do you agree with the proposed implementation date of 31/10/2025? If not, please provide rationale.	
RESPONDENT DETAILS	**RESPONSE**	**CODE MANAGER COMMENTS**
National Grid Electricity Distribution	Yes, we agree with the proposed implementation date as stated above.	Thank you for your comments.

(Distribution Network Operator)		

Question 4:	Do you have any other comments relating to this Change Proposal?	
RESPONDENT DETAILS	**RESPONSE**	**CODE MANAGER COMMENTS**
National Grid Electricity Distribution (Distribution Network Operator)	No further comments.	N/A